

Organizational Values

Management Professionalism: No Favoritism

Scrupulously avoid any appearance of favoritism. The fact or perception of favoritism creates serious problems among employees. Many employee complaints stem from perceptions of unfairness on the part of leaders. Time, money, and energy is spent responding to these complaints, which takes time away from the focus on customer service. In addition to the problems created for the organization as a whole, the perception of unfairness creates dissension and poor morale within your work team.

Notable Quotable

Hospitality Resources
INTERNATIONAL