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***Inappropriate Language and Slang***

Avoid using slang, informal terms, and jargon that are unique to the hospitality industry, such as F&B, an item is 86'd, PDRs, etc. Here is a sample list of inappropriate terms and slang:

- Not a problem
- You guys (as in "how are *you* guys tonight?")
- No sweat
- Can do
- Yep (nope) / Yeah (naw)
- Hey!
- Dude
- Wha
- How
- Yo!
- Wha
- Wha
- Long
- Wha
- My
- We don't do that
- I can't help you
- I'm not your server
- It's not my section
- No!

**SAMPLE**

There are obviously many other inappropriate things you can say such as cursing, swearing, or using expletives. These obviously have no place in polite conversation in a club environment.

**Discussion Point:** Discuss in a private club setting what's appropriate and what's not.

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appropriate to your own list

**Take Away:** Certain language are entirely inappropriate in a club environment and should never be used.

Teachable Moments